



Euphonix Technical Bulletin 0803-1

KVM Extender Maintenance

Systems Affected: **S5 X** **Max Air X** **R1 X**

Unit's Affected: System 5, Max Air, and R1 Digital Multi-Track Recorder

Update: Euphonix has approved a new KVM for System 5, Max Air, and R1 applications.

Avocent LongView Update: Avocent Corporation has purchased the LongView brand and introduced a new model. Original product number LV210 has been replaced LV220-AM. The major enhancement of the new LV220-AM is the video quality. According to Avocent, there is an increased video quality in environments with poor grounding. As well as an improved horizontal sync circuit that is less susceptible to noise in the environment. Over the years there were several changes made to the Longview KVM extenders that complicate maintenance. Specific transmitter and receiver ones are not always compatible across the model. Incorrect pairing can damage and in many cases break the units.

In House Maintenance Note: If your KVM breaks, you must replace both the transmitter and receiver ends of the KVM. We recommend the latest Avocent model LV 220-AM

Reference: Avocent web site, www.avocent.com